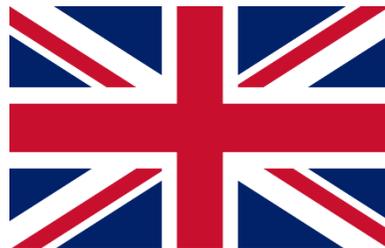


House rules



Dear guests,

Welcome to the Holiday Inn - the niu, Tab Dusseldorf Main Station.

The following house rules are intended as a guide to help you understand how we expect you to treat the hotel, the rooms and the inventory. By treating the rooms properly, you will help us to provide you and other guests with a pleasant room in the future.

- ➔ **A night's rest must be observed in all rooms from 10 pm.** It is also forbidden to sit in the corridors.
- ➔ Please keep quiet in all corridors and stairwells.
- ➔ We also ask you to keep quiet in the breakfast room - also out of consideration for other hotel guests. **In addition, it is forbidden to take food from the buffet, pack it in lunch boxes for self-catering, and take it out of the hotel.** In such cases, we reserve the right to charge an additional breakfast fee.
- ➔ Playing and running, especially with footballs, in the room, in the corridors and throughout the hotel is prohibited.
- ➔ You may use all furnishings in or belonging to your room or the hotel as intended. Please handle all furnishings and fixtures with care. Furthermore, no changes may be made to the hotel rooms or their furnishings. In particular, rearranging the furniture is generally prohibited.
- ➔ The hotel is entitled to cancel accommodation contracts (even after occupancy of the rooms) with immediate effect and, in exercising its domiciliary rights, to expel the guest or group of guests from the hotel if the guest or group of guests harms the reputation, safety or image of the hotel or causes damage or soiling.
- ➔ In particular, repeated offences by the guest or group of guests against the provisions of these house rules, as well as damage, soiling or theft of hotel property, shall entitle the hotel to terminate the contract immediately. In such cases, the guest

may be obliged to pay compensation and to pay for accommodation already used, as well as for accommodation not yet used in accordance with the cancellation regulations.

- ➔ In our hotel it is not permitted to use electrical appliances such as immersion heaters, hotplates etc., with the exception of hair dryers and electric shavers.
- ➔ Smoking (including cigarettes, e-cigarettes and similar products) is generally prohibited throughout the hotel without exception. Smoking is only permitted outside and in front of the hotel entrance doors. If it is determined that smoking has taken place in the rooms, an extra cleaning fee of € 250.00 will be charged to neutralize the odor and the room will be locked for two days at the daily rate at the expense of the person responsible, so that we can provide the next guest with an odor-free room again.
- ➔ Alcohol consumption by persons under the age of 18 in the rooms is prohibited.
- ➔ Escape plans are displayed at reception, on the inside of the room doors and in the corridors. The escape meeting point is behind the hotel at the playground.
- ➔ Tampering with or dismantling the smoke detector will result in the smoke detector being replaced for a lump sum of 250 euros in order to restore the full functionality of our safety equipment and fire alarm system. This amount is due and payable in cash immediately upon gaining knowledge. Should the manipulation of the safety device only become apparent after the guest's departure, the lump sum will be increased to 350 euros to compensate for the administrative act.
- ➔ Damage such as burn marks and holes in or on furniture, flooring, bed linen, tablecloths etc. will result in us having to charge you for this at replacement value. This is not included in the rental price.
- ➔ Should unauthorized smoking trigger a fire alarm because smoke detectors have been tampered with, the hotel accepts no liability. The resulting costs are to be borne by the person responsible.

We thank you for your understanding and wish you a pleasant stay!

The Management

Holiday Inn - the niu, Tab Dusseldorf Main Station